

Balance Street Health Centre

Minutes of the Patient Participation Group (PPG) Wednesday 20th September 2017

Present: John Glandfield (Chair); Ruth Kerry (Vice Chair), Howard Nash; Gill McGowan; Claire Henman (Practice Assistant Manager); Sue Dallison

Minutes: Claire Henman

Item	Notes	Action
1	Apologies Apologies: David Atherton (GP), Peter Trewin (GP), Anita Thomas-Apple (Secretary), Ken and Jane Fountain, India Wilson, Jane Wright	
2	Matters Arising from Previous Minutes -Gym Buddies-To be discussed further at November's PPG meeting -Waiting room comfort- Claire to speak to Drs about higher chairs for the waiting room. -Books for children in the waiting room- Howard Nash received documentation from the local MP to suggest this is possible. Review needed by the Partners <i>Minutes were signed off as a true record.</i>	GPS
3	Defibrillators (May Meeting) Further discussion to publicise to patients and the general of defib locations in Uttoxeter with better sign posting needed. Possible advertising on TV screens Contact the council to see who installs the defibrillators to discover all locations in Uttoxeter and improve awareness of location	ALL
4	Notice Boards Gill continues to work hard on the notice board and Patients are responding well to the regular updates. Up and coming campaigns: Sept- Flu & ovarian cancer Oct- Flu & breast cancer Nov- Migraine & Psoriasis Plan for next year's campaigns already underway and we will try to co-ordinate with the surgeries main focus and target groups.	ALL
5	Breast Screening concerns Derby Teaching Hospitals and Burton Hospitals are now working together to provide breast screening and symptomatic breast services for the Southern Derbyshire and East/South East Staffordshire population. The new services are delivered from the Breast units at both Royal Derby Hospital and Queen's Hospital in Burton and the screening service will continue to be provided at the existing mobile van locations in your areas. The round plan screening will take place between Mar and May 2018	ALL
6	AOB: <ul style="list-style-type: none"> • Staffordshire Connects- is an easy to use directory providing details about hundreds of different care and support services, organisations, local activities, events, clubs and community groups taking place across the county: https://www.staffordshireconnects.info/kb5/staffordshire/directory/home.page 	ALL

	<ul style="list-style-type: none"> • Minutes from East Staff engagement group- request for feedback from those who attended • Sue Dallison met Ian from Health Watch this week and will make arrangements for him to attend the November 2017 PPG meeting- all who attended this evening were in favour • Flu Saturdays- Instead of a cake sale on Flu Saturdays this year Claire will approach main supermarkets for “Healthy Hampers” to raffle off. Money raised will go to Air Ambulance this year. Ticket’s £1. If anyone is free to help. <p>Thank you to all who have volunteered to help at this year’s Flu clinics it is much appreciated by all the Partners of Balance Street. THANK YOU</p>	
8	<p>Date and Time of Next Meetings</p> <p>Monday November 13th at 6pm Balance Street Board Room, Floor 3</p>	ALL