

## Balance Street Health Centre

### Minutes of the Patient Participation Group (PPG) Monday, 5 September 2016

**Present:** John Glandfield (Chair); Carol Pickering (Treasurer), Dick Jones; Ken Fountain; Jane Fountain; Claire Henman (Assistant Practice Manager), Arthur Hackwood, Richard Jones.

**Minutes:** Claire Henman

Item	Notes	Action
<b>1</b>	<p><b>Welcome, Introduction and Apologies</b></p> <p>Apologies: Ruth Kerry (Vice-Chair), Andrew Hill; David Atherton (GP); Peter Trewin (GP); Sue Dallison; Jane Wright; Anita Thomas-Epple (Secretary) Lynn Furber (Council Representative); Gill McGowen, James Russell</p> <p>DNA: Cynthia Firman, Howard Nash ATE noted that we now have 19 members which are back to the status quo.</p>	
<b>2</b>	<p><b>Minutes of Previous Meeting</b></p> <p>Minutes from 5<sup>th</sup> September were accepted and signed as a true record.</p>	
<b>3</b>	<p><b>Matters Arising</b></p> <p>1) Speaker from Mobility Link is no unable to attend- Bereavement in the family- Another date to be arranged!</p> <p>2) New Telephone System- Fingers crossed this should become live on the 28th September 2016.</p> <p>3) Flu Saturday- 1<sup>st</sup> October and 5<sup>th</sup> November- 7am-12noon- Volunteers need to help, CH to liaise with ATE over scheduling (3x Volunteers between 9-11am)</p> <p>4) Cake sale will be running on the Flu Saturdays and all money raised will be going to Holly Road.</p> <p>5) Age UK will also be having a table to advertise its services and trying to drum up volunteers.</p> <p>6) GP link/ 1<sup>st</sup> Responder- funding and what's happening with the service, CH to speak to GPs to find out more.</p>	<p><b>ATE</b></p> <p><b>CH,GPs</b></p> <p><b>ATE, CH</b></p> <p><b>CH, GPs</b></p>
<b>5</b>	<p><b>Improving Lives Virgin Care – Guest Speaker – Malcolm Philp</b></p> <p>It was felt that there still needs to be a clearer understanding as to what Virgin intend to do and how they are making changes. A better understanding is needed with regards to how it is being funded and what services are being offered now and the potential for more services in the future.</p> <p>CH- happy to receive any emails of questions and will contact the relevant parties to get answers.</p>	
<b>6</b>	<p><b>Date and Time of Next Meetings</b></p> <p><b>Wednesday 9<sup>th</sup> November 2016 @ 6pm</b></p> <p>Balance Street Board Room, Floor 3</p>	

	<p><b>For Information Only –</b> Lynn Furber is cycling from lands' end to John O'Groats raising money for shelter, if you would like to sponsor her please go to: <a href="http://www.jutgiving.co.uk/LOS-LEJOG">http://www.jutgiving.co.uk/LOS-LEJOG</a></p>	
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